

G. GLENN GARRISON
Garrison Systems Inc.
PO Box 326
Red Bay, AL. 35582-0326
256/577.2439 (Cell/VM)

Primary Email: garrison1776@gmail.com **2nd Email:** garrison1776@yahoo.com
Web Site(s): www.Garrison1.com

Most Current Technical Skills

Amazon Workspaces (AWS): Cloud server internet running on RedHat Linux.
OpenEdge DBA: Fathom Replication, After-Imaging File Management
Squirrel (SQRL): SQL retrieval package.
Software Management tools: Visual Studio 2017, Git software
Disaster Recovery Planning: SunGard services, Planning, Testing, Documentation, Implementation
Database Administration (DBA), Tuning, DRP, Backups, Operations: Progress Database, Fathom, AppServer
ODBC connections: Progress ODBC/SQL
Database Programming Custom Development: Progress v5-9+ (Character, CHUI, GUI)
Applications areas of experience: Axiom by Axis/Consona, Dispatch-1 by Astea, TREND by NxTrend, WDSII, Service Management, Project Management, Manufacturing/Inventory/Production Planning Management Systems, Financial Accounting and Billing Systems, Centralized Purchasing systems, Warehousing/Shipping and Receiving systems. Accounting End of Period Closings
Databases/Languages: Progress v6-9.1 (Character and CHUI), MS-Access 2.0 to 2000, Paradox/PAL for DOS 4.5, Lotus Approach 3
Editors: ED for Windows, Progress, VI (limited use), DOS Edit, Notepad, Wordpad
Operating Systems and Environments: HP and other versions of UNIX, VAX VMS, Windows '95, Windows '98
Project Management software: Microsoft Project v3.0/4.0
Email packages: MS Outlook, Outlook Express, MS Exchange, several internet email systems, UNIX SendMail
Browsers: Google Chrome, MS Explorer
Data Conversion and Transfer Tools: SmartFTP32, CuteFTP32, RapidFTP, File Transfer Protocol (FTP), WinZip, TeraTerm, Putty
Spreadsheet packages: MS-Excel, Lotus 123
Office Software: MS Professional Office Suite

Formal IT Training

(AWS) Amazon Workspaces Solutions Architect-Associate	Udemy online
(Amazon) AWS Cloud Practitioner Essentials	Udemy online
OpenEdge v11 / Developer Studio introduction-workshop	Progress Software
Advanced DBA Performance Tuning	Progress Software Corp
Fathom (Progress)	Self Training course
Jumpstart to v9 GUI Development, ADM2	Bravepoint
Jumpstart to Progress v9 DBA and Tuning	BravePoint.
Progress Introduction	Progress Software Corp
Masters Progress	Progress Software Corp
PERL	Self Training course
HP UNIX POSIX Shell Scripting	Hewlett Packard Educational Services
Certified WebMaster Specialist (HTML)	Net Guru Technologies
Oracle 7, SQL, SQL*Plus, PL/SQL	Oracle Corporation
Oracle Database Administration v7.3	MIT-Schaumburg

Other training courses:

DEC Ultrix, HP UNIX, VI Editor, AWK, MS-Access 2.0 Introduction and Intermediate, Paradox, Approach

Sample List of Projects Completed (with business application)

Major US Bank: Auto Lender. Credit Revue System enhancements and improvements.
Major Home Mortgage company: Documentation and Loan Processing on Amazon Workspaces.

Major International Bank: Unifi Fiserv DBA support. OpenEdge with Replication and After-Imaging.
TMK IPSCO: Axiom; Conversion from 4.5.2 (20 users) to v5.2 (hundreds of users)
Afflink; Commercial Warehousing and Distribution System
DSI; Specialty Shipping application.
United Natural Foods, Inc; Data conversion to SQL Server, UNIX compress and backup procedures.
Patrick O'Malley for Governor; Voter/Campaign Management database.
IAAI Corporate Wide; Progress DBA Performance Improvements (Progress v7)
Bell Sports TREND Warehousing, Shipping and Receiving system improvements
Standard Register Service Management Contract Realignment and Equipment Transfers
Standard Register upgrade to Astea Dispatch-1 version 6.2h (most current copy)
Rockwell Service Management System interface to Bookings, Billings, and Invoicing system
Rockwell Repair Authorization subsystem to the Service Management System
Non-Profit Organization - Setup and Installation of LAN networked PCs and printers, several Access Databases, and Ameritech Branch List manager (Mass fax management software).
Snap-On EquiServe reduction of Weekly Parts Management Operations runs. (Progress v6-7)
Snap-On Repair Centers custom reports for labor and work order management (Progress v6-7)
Snap-On Tools Customer Service Systems - upgrade to Progress v7.3/Connection of Wireless Laptops
Sun Electric/Snap-On Technical Helpdesk commercial package installation (Clientele, Access)
Vendor Approval Re-Design Team system and PRISM documentation application. (Lotus Notes)
Searle Chemicals, Inc. Chemical Order Entry Processing (Lotus Approach)
Searle/Monsanto: Material Safety Datasheets (MSDS) (DEC VAX, Basic, DCL)
Searle Project Tracking Committee; Project management (MS-Project)
Searle Quality Assurance Database (QAD) (DEC VAX, RMS, Datatrieve)
Mitrol Integrated Manufacturing Systems (Mitrol MIMS)
Searle Information Technology: Opportunity Pipeline (MS-Project, Lotus Notes, Project Gateway)
Searle Technical Operations: Demand Forecasting System (Paradox for DOS 4.5, DOS, Windows, cc:Mail)
Lorex Pharmaceuticals: Audit Database and Lorex Project Time Tracking system. (Paradox for Windows 5.0)
Direct Mail marketing (AccuMail, Paradox for DOS 4.5, Lotus Approach)
Profit reporting (Mitrol MIMS)
Direct Billing (DEC VAX COBOL)
Insurance (DEC VAX COBOL)
Accounting (G/L, AR, AP in DEC VAX COBOL)
Payroll/HR (DEC VAX COBOL, Datatrieve)
Scientific studies (DEC VAX FORTRAN)

Professional Employment History

major national bank (4th largest in the US.) Charlotte, NC – Dallas, TX – Chandler, AZ - Santa Ana, CA

February 2019 through January 2021 OpenEdge application running in the Unix operating system (with SQL interface) for processing Auto Loan applications nationwide (Credit Revue system).

Freedom Mortgage Corporation Fishers, Indiana, Mt Laurel, NJ

July 2016 through August 2017 www.FreedomMortgage.com OpenEdge (and Replication) conversion to the Amazon Workspace environment.

ArcelorMittal Richfield, Ohio; Indiana Harbor, Indiana, Chicago, IL

July 2014 through July 2015 www.ArcelorMittal.com OpenEdge/Axiom upgrade

Banco Santander/Sovereign Bank Boston, Mass; Reading, PA (also Europe/Mexico)

August 2013 through December 2013 www.Santander.com OpenEdge DBA (Fiserv Unifi and CMSI)

JP Morgan Chase & Co. (and BankOne) Columbus, Ohio

May 2012 to July 2012 www.jpmorganchase.com OpenEdge-Progress Consultant/DBA through Collabera.

TMK IPSCO (formerly Newport Steel) Newport-Wilder, KY Koppel and Ambridge, PA Downers Grove, IL Odessa-Midland-Baytown-Houston, TX Blytheville, AR (also IA, NE, Russia, Canada, etc)

August 2007-September 2011 www.tmk-group.com

Progress DBA and Consultant (through CIBER)

Rockwell Automation (Allen-Bradley) Global Headquarters Milwaukee, Wisconsin

March 2005-June 2007 www.rockwellautomation.com Consultant (through Volt Information Services)

Tyson Foods (formerly Iowa Beef Products) Sioux City, IA; Dakota City, NE; Garden City, KS

2 weeks in May 2004 www.tyson.com Progress Consultant

AFFLINK

Tuscaloosa, Alabama

January 2004 through May 2004 www.afflink.com Progress Consultant

Distribution Solutions Intl, Inc. Traverse City, Michigan

January 2004 through April 2004 www.dsii.com Progress DBA/UNIX System Admin/Fathom Administration.

United Natural Foods, Inc. Brattleboro, VT; Westchester, NH; Dayville, CT

August 2003 www.unfi.com Progress DBA/System Admin/Applications Analyst

Binson Hospital Supplies. Warren-Center Line, Michigan June 2002-October 2002

www.Binsons.com Independent Consultant

Patrick O'Malley for Governor State of Illinois June 2001-April 2002

www.omalleyforgov.com Independent Consultant-Campaign Zone Manager

American Medical Security Green Bay, Wisconsin June 2001-July 2001

www.AMSChoices.com Independent Progress Consultant

WebMD.com

Twinsburg, Ohio February 2001-May 2001

www.WebMD.com Independent Progress Consultant

Insurance Auto Auctions, Inc Schaumburg, Illinois April 2000-September 2000

www.iaai.com Independent Progress DBA Consultant

Bell Sports (Helmets) Rantoul, Illinois March 2000-April 2000

www.bellsports.com Independent Progress Consultant

Standard Register Headquarters Dayton, Ohio January 1999-March 2000

www.standardregister.com Independent Progress Consultant

Rockwell Automation (Allen-Bradley) Global Headquarters Milwaukee, Wisconsin

February 1998-December 1998 www.rockwellautomation.com Independent Consultant

Snap-On Tools World Headquarters (Sun Electric) Kenosha, Wisconsin

June 1996-February 1998 Programmer/Analyst to Sr. Programmer/Analyst

Baxter Surgical Division

Round Lake, Illinois

June 1997-July 1997

Independent Consultant

This position was completed concurrently with the position at Snap-On.

G.D. Searle World Headquarters (Monsanto) Skokie, Illinois August 1987-April 1996

Searle Information Technology-Programmer to Senior Analyst, part time Database Administrator (DBA) for MRP and QA systems, International Systems Group

Terracon Consultants, Inc.

Cedar Rapids, Iowa

December 1986 - August 1987

DP Manager/Systems Manager

Grinnell Mutual Reinsurance Company Grinnell, Iowa Feb 1984 - Dec 1986
Jr. Programmer to Programmer Analyst www.gmrc.com

Greene Manufacturing Racine, Wisconsin Jan 1982-June 1982, Dec 1983 to Feb 1984
Systems Analyst/programmer student internship coop.

Formal Education

Keller Graduate School of Management Chicago, Illinois **MBA** July 1994
Emphasis in (International) Marketing, Strategic Planning, and Human Resources.

University of Wisconsin Kenosha, Wisconsin **BS** December 1983
Major: Business Management/Information Systems (finished in 3 years)

Many other professional and technical seminars attended on Interpersonal Skills, Working in Teams, Systems Analysis, project management methodologies, etc.

Public Committees/Boards

Selective Service System Board (member) June 2017 – present
Local military service selection and appeals board.

Zion/Winthrop Harbor Cable Commission (Chairman) January 1993-December 2004
Regulates operations, customer service, rate increases, budget, equipment purchases, technology, service expansions; oversees production and broadcasting for the local Cable franchise (Comcast). The Commission also includes Comcast Broadband Internet services and user fees. Responsible for budget of over 750K. Also a member of the Lake County Cable Advisory Consortium (LCCAC).). In December 2004, received a “Resolution of Commendation” for outstanding service as the Chairman of the Cable Commission.

Many other professional and technical seminars attended on Interpersonal Skills, Working in Teams, Systems Analysis, project management methodologies, etc.